



**ARIZONA DEPARTMENT OF EMERGENCY  
AND MILITARY AFFAIRS**

**Arizona Division of Emergency Management**  
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December 7, 2009

To whom it may concern:

The Arizona Emergency Services Association (AESA) arranged to have Scott Lewis conduct two interactive presentations to groups of about 50-60 professionals at our annual conference on June 24, 2009. Scott's teaching style and ability to actively engage a large audience in a fascinating learning session captured a large segment of our attendees who voluntarily filled his classes to capacity. Many of those attending the first session (Managing Volunteers) stayed for the next session (Using Volunteers for Rapid Damage Assessments).

With new people like me being brought up to speed quickly and then engaged like we were performing rapid damage assessments in a real disaster, with sample structures flipping across the screen. We inputted the data on the same flip cell phones the Pathfinders' teams used in Hurricane Ike in a 100% disconnected environment. The system was very easy to learn and remarkably easy to use.

Both classes had responders ranging from experienced Emergency Managers to new CERT leaders anxious to learn technological tools for future use in disasters as well as the nuances of managing spontaneous volunteers. We had young adults up to retirees using the software, and in minutes, Scott had classmates tutoring each other preparing for a "deployment." Everyone was actively engaged. His use of Pathfinder's 100 cell phones as an add-on to his fast moving power point presentation was excellent.

Scott's Q & A sessions allowed for rapid responses using real world Lessons Learned, which I, as Arizona's Assistant Director, quickly recognized as being direct, real world answers, revealing Scott as a person with operational experience worth sharing. I give my highest recommendation to any other group considering using Scott as a trainer or presenter for their meeting.

Sincerely,

Matthew A. Parks, CPM  
Assistant Director  
AESA President  
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